

Sean & Liz Gavin

Domestic Management Couple

PROFILE

Sean grew up in an Army family that moved every 3-years, but after 20-years of residency considers Colorado home. He seeks opportunities to build long-lasting relationships by focusing on the client's experience and satisfaction. Sean is extremely approachable, engaging, and professional, all balanced with a fantastic sense of humor.



Liz is a Colorado native, drawn to positions that afford her personalized connections and the opportunity to help others. She is an outgoing, friendly professional with unparalleled attention to detail. Most recently, Liz has dedicated her considerable talents to the hospitality industry.

SKILLS

Housekeeping

We are a hard-working housekeeping team with experience providing comprehensive housekeeping services at families' primary residences and vacation homes. Our carefully inspected cleaning is a top to bottom, section by section, room-by-room -- daily, weekly, and monthly task-focused system. We make a conscious effort to foster long-term relationships with superiors and subordinates alike. We do this via a collaborative management style to ensure expectations are clearly defined, and standards of performance are mutually agreed upon.

Guest Services

With over 20-years of guest services in our background, we have honed our skills and developed a philosophy that provides superior experiences. Our ability to authentically connect with our guests allows us to understand their needs, preferences, and expectations to anticipate and deliver unparalleled service in a respectful, friendly, professional, and compassionate way.

Vendor and Contractor Management

Our thoughtful approach to building relationships provides a network of trusted colleagues whom we rely on to give recommendations when vetting any new vendors. Through diligent oversight, we ensure safety, security, and appropriate pricing; we control costs and ensure on-time completion.

Property Maintenance

As mechanically inclined professional property managers, we are proficient at proactively maintaining major mechanical systems: plumbing, heating, electrical, safety and security elements, pool and spa equipment, stone and wood floors, appliances, interior and exterior painting, snowmelt equipment, landscape installation, and maintenance. We also have experience servicing cars, motorcycles, lawn equipment, and snowplows.

Tailored Solutions

Through observation, inquiry, careful listening, and recordkeeping, we learn the intricacies of the principals' lifestyle goals to deliver thoughtful, discreet, and unobtrusive solutions. Whether the task is updating an estate management manual, optimizing housekeeping and maintenance schedules, or overseeing projects, we carefully craft innovative solutions tailored to the principals' needs and desires. "Begin with the end in mind" is the lens through which we approach each task. Once the desired outcome is defined, we determine the most cost-effective, practical approach and share it with all parties concerned. Collaborative problem solving is

Additional Skills

- Ranching & Animal Care
- Cooking & Event Planning
- Travel Arrangements & Driving
- Staff Management

RELEVANT EXPERIENCE

Confidential Family, Oak Creek, Colorado September 2020 - Present

We are currently working as a Caretaker Concierge Couple on a private 10,000-acre bison ranch in Colorado. Our responsibilities include overseeing all systems within and outside the home, the cabins, and the lodge building, detailed cleaning of each, maintenance, landscaping, and improvements of ranch buildings and grounds, trail maintenance and grooming, concierge services for family and guests, and assisting ranch managers with care and feeding of the bison and horses.

Harmony Beach Vacations, Destin, Florida 2019 - 2020

At this family-owned and operated small business, together we managed 90 rental properties ranging from one-bedroom bungalows to multimillion-dollar beachfront getaways. Although our day-to-day responsibilities were quite broad, we focused on creating and maintaining relationships with every property owner. In addition to overseeing all aspects of the vacation rental portion of the business, we created an organization level tracking system, utilizing spreadsheets and apps, to ensure that we addressed every owner's unique requests before their arrival.

Confidential Farm, County Sligo Ireland 2018 & 2020

At this private family sheep farm, we worked unpaid during the 2018 and 2020 pedigree lambing seasons. While staying at their Airbnb in 2017, we established a long-lasting connection and friendship with the family. We fell in love with their sheep and eagerly accepted their offer to help with lambing the following year. We learned to assist ewes with delivery, when needed during lambing, maintain a clean environment, feed newborn lambs, monitor health and growth of ewes and lambs, and complete daily chores such as mucking stalls and bedding sheep. We enjoyed living with the family and valued the experience so much that we went back in 2020 and plan to do so again in the future.

It's A Gavination, Worldwide 2015 - 2018

For 3-years, we traveled full-time; visited four continents, 21 countries, 27 US states, and 14 US National Parks. We went on safaris in Africa, climbed or attempted to climb Denali, Mont Blanc, the Matterhorn, and AmaDablam, kayaked in Alaska, learned to surf in Hawaii, toured US and European Ski towns, and spent precious time with friends and family.

A complete list of experience can be found at: <https://gavin-services.com/experience/>.